Contents

About the Authors	X111
Acknowledgments	XV
Preface	xvii
Introduction	XXV
Chapter 1: Finding and Backgrounding People	1
Finding versus Backgrounding	1
Public Records versus Publicly Available Information	1
Try the Internet First	
Privacy Issues on the Internet	2 2 3
Offline Searching	3
Backgrounding People	3
Chapter 2: Finding Missing People	7
Locating the Dead	7
Death Records	8
Validating Social Security Numbers	11
Using Obituaries to Locate the Dead and to Uncover Other	
Information (Names of Relatives and Potential Heirs)	12
Cemeteries and Graves	17
Chapter 3: Proper Name Searching	19
War Story: Finding Someone Without Having a Name	19
Reverse Searching	21
Problems with Name Searching	21
Lessons Learned About Proper Names in Our Search for a	
Missing Subject	22
Tips for Name Searching	25

Chapter 4: Finding Telephone Numbers and Addresses	27
Transitioning from Print to Free and Pay Web-Based Telephone	
and Address Directories	27
Free Telephone Directories on the Web	27
Unpublished and Unlisted Phone Numbers	28
Discovering an Unpublished or Unlisted Phone Number	
Through a Domain Registry	29
More Information?	29
Free Web-Based Telephone Directory Searching by Name	
and Reverse Searching by Telephone Number or Address	30
Other Free Phone Directories' Features	33
Free International Phone Directory	33
Using Google to Search by Name for a Listed Landline	
Phone Number or Address or to Reverse Search by a	
Listed Phone Number or Address	34
Cellular Phones and Facsimile Numbers	35
How to Use Search Engines or Google Groups to Find	
Cellular Telephone Numbers and Facsimile Numbers	36
Is it a Landline or a Cell Phone?	37
Free Web Site for Name Searching to Discover a Cellular Number	38
Pay Telephone Database	40
Reverse Cellular Number Searching to Discover the	
Owner's Name	40
Pay Database Phone Directory	41
Using Pay Investigative Databases for Cell Phone (and Landline)	
Searches	42
Chapter 5: Can You Obtain Records of Phone Calls?	45
Pretexting and Telephone Records	46
Chapter 6: Using Search Engines, Summarization Search Engines,	
and Meta Search Sites for Investigative Research	49
Using a Search Engine	49
War Story: A Search Engine Finds Fraud Convictions	49
War Story: A Search Engine Leads to a Settlement	50
Summarization Search Engines (and Meta Search Sites)	51
A Narrower Summarization Search Engine	54
Chapter 7: Online Communities	57
Searching Online Communities	59
Joining Online Communities	59

Using Online Community Postings for Investigative Research	60
Google Groups	61
War Story: Online Community Search Finds Hobbies	61
Google Groups People Finding Search Strategy Tips	62
Finding Other Online Communities	64
Chapter 8: Using Social Networking Sites for Investigative Research	67
What Is Social Networking?	67
How Individuals Participate in the Social Networking Craze	69
War Story: Information People Post in Their Own Social	
Networking Profiles Comes into Play During Child	
Custody Proceedings	71
Using Google's Advanced Search Page to Limit Your Search to	
Facebook (or any Web Site)	87
Professional Networking Sites	89
Professional Networks for Lawyers	93
Martindale Hubbell (and others) Join the Professional	
Networking Trend	98
Blogs 10	00
Locating and Searching Blogs 10	01
Microblogging and Status Updating Sites 10	06
Chapter 9: Using Genealogy Sites as Investigative Tools	11
Family Trees 1	11
War Story: A Random Google Search, a Family Tree Result,	
	12
9	14
•.	15
Chapter 10: Searching through News and Magazine Articles to	
	17
Search Engines for News 1	17
<u> </u>	21
Free Remote Access to News and Magazine Databases Via	
	22
Tracking People (or Other Information) Automatically By	
	22
- I	23
5 1	25

Chapter 11: Finding and Backgrounding Expert Witnesses	129
War Story: Enhanced Collaboration	130
Checklist for Finding and Verifying Experts	130
Checklist Item 1: Develop a Working Knowledge of the	
Expertise by Reading Books and Articles	131
Online Library Catalogs	131
Checklist Item 2: Review the Expert's Writings	132
Online Periodical Indexes and Full Text Articles	133
War Story: Finding an Expert—Fast	137
Checklist Item 3: Search Free Expert Witness Directories	138
Free Expert Witness Directories, Searchable by Keyword,	
Name, and Location	139
Free Expert Witness Directories, Searchable by Category	
Only	143
Free Expert Witness Directories, Searchable by Category	
and Location	146
Checklist Item 4: Use Online Directories to Find Trade or	
Professional Associations	148
War Story: Chewing Gum Expert	149
Online Directories of Associations	150
Specialized Association Directories	154
Physician Directories	154
Other Health Profession Sites	155
Checklist Item 5: Find the Expert's Conference Presentations	158
Checklist Item 6: Join an Online Community to Find Experts'	
Postings or to Learn About the Topic	159
Using Google Groups to Find or Background an Expert	161
Checklist Item 7: Review the Expert's Own Web Site	163
Checklist Item 8: Determine If the Expert Has Ever Been	
Disciplined	163
Checklist Item 9: Find Experts via Jury Verdict Reporter	
Databases	164
Free Jury Verdict Reporter Databases	164
Pay Jury Verdict Reporter Databases	165
Checklist Item 10: Find the Expert's Deposition Testimony	167
Deposition Testimony Databases	167
Checklist Item 11: Find Briefs and Cases That Refer to the	
Expert	169
Briefs	169
Case Law	172

Checklist Item 12: Locate Academic Experts Through	
University Sites	173
Checklist Item 13: Find Government Experts Through	
Government Reports	173
Checklist Item 14: Use Pay Referral Sites	175
Chapter 12: Using Expensive Pay Databases for Free	177
Remote Internet Access to Expensive Pay Databases Free	
Through Your Library	177
Free Public Library Virtual Reference Services	179
Pay Library Virtual (Chat) Reference Services	180
Other Reference Assistance	180
Chapter 13: Finding Altered or Removed Web Pages	181
Isn't the Most Current Information Better?	181
War Story: Using Archive.org's Wayback Machine	182
Chapter 14: Getting Web Pages from the Internet and	
Archive.org Admitted into Evidence	193
Authenticating Web Pages for Admissibility	193
Case Law Regarding Authenticating Web Page Evidence from	
Archive.org	194
Educating the Judge about Internet Archive	197
Chapter 15: Consumer Credit Reports and Credit Headers	199
Why Consumer Credit Reports Can't be Used to Find or	
Background a Person	200
War Story: No Permissible Business Reason Under FCRA	
§ 1681b(a)(3)	201
The Fair and Accurate Credit Transactions Act of 2003	
(FACTA)	202
The FTC Penalizes ChoicePoint for Providing Credit Information	l
to Illegal Subscribers	202
Credit Headers and the Gramm-Leach-Bliley Act (GLBA)	204
Can Lawyers Claim a GLBA Exception When Using Pay	
Investigative Databases?	206
Pretexting with Financial Institutions: Operation Detect Pretext	210
Pretexting to Obtain General Information	211
Banks	212

Chapter 16: Pay Investigative Databases	215
When to Use Investigative Pay Investigative Databases That	
Compile Public Records, NonPublic Personal	
Information, and Publicly Available Information	215
Where Pay Investigative Databases Get Their Data, and How	
to Become a Subscriber	216
Relational Investigative Pay Databases	217
Pricing and Access to Investigative Pay Databases	217
Reed Elsevier/LexisNexis' Pay Investigative Databases	222
LexisNexis Accurint Data Breach	229
Non-GLBA Investigative Pay Databases	244
US Search	245
Appendices	251
Index	359
About the CD	377