

From: "Rachel Herraез" [rachelherraез@debiotech.com]  
Sent: Thursday, March 14, 2013 09:47 AM  
To: Vanessa John  
Cc: fredericneftel@debiotech.com  
Subject: SALES CONTRACT AND WIRE INSTRUCTION

Hello Vanessa John,

Find attached copy of the executed contract and proof of payments for your records. Please start processing our order as we need those goods here at record time.

Yours Sincerely,  
Rachel Herraез  
Sales manager  
Debiotech S.A.  
Le Portique Av, de Sévelin 28  
1004 Lausanne Switzerland  
Phone: +41 22 548 16 70  
www.debiotech.com

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On March 15, 201 at 3:29 PM Vanessa John <vanessajohn@praxiair.com> wrote:

Dear Herraез,

This is to confirm that we have received the funds \$633,567.60 and also assure you that you would have your goods at record time.

Regards,  
Vanessa John  
Global Diversity Director  
Praxair

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From: "Rachel Herraез" [rachelherraез@debiotech.com]  
Sent: Friday, April 05, 2013 12:44 PM  
To: Vanessa John  
Cc: fredericneftel@debiotech.com  
Subject: AWAITING DELIVERY

Hello Vanessa John,

We have past the delivery date stated on the contract and we still have not received the goods, please let us know the status on the delivery.

Yours Sincerely,  
Rachel Herraез  
Sales manager  
Debiotech S.A.

Le Portique Av, de Sévelin 28  
1004 Lausanne Switzerland  
Phone: +41 22 548 16 70  
www.debiotech.com

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On Monday April 08, 2013 at 09:28 AM Vanessa John <vanessajohn@praxiair.com> wrote:

Dear Herraез,

Sorry for the delay. We plead for an extension of the delivery date to 15 April 2013

Regards,  
Vanessa John  
Global Diversity Director  
Praxair

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From: "Rachel Herraез" [rachelherraез@debiotech.com]  
Sent: Monday, April 08, 2013 01:08 PM  
To: Vanessa John  
Cc: fredericneftel@debiotech.com  
Subject: AWAITING DELIVERY

Hello Vanessa John,

Thank you for the status of the delivery. We will notify you upon the receipt of the delivery.

Yours Sincerely,  
Rachel Herraез  
Sales manager  
Debiotech S.A.  
Le Portique Av, de Sévelin 28  
1004 Lausanne Switzerland  
Phone: +41 22 548 16 70  
www.debiotech.com

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From: "Rachel Herraез" [rachelherraез@debiotech.com]  
Sent: Tuesday, April 16, 2013 12:47 PM  
To: Vanessa John  
Cc: fredericneftel@debiotech.com  
Subject: CONTRACT TERMINATED

Hello Vanessa John,

It is exactly four days past the extended delivery date and we still have not gotten the goods we ordered. I must say that this is a great disappointment.  
We are hereby cancelling the contract and demanding refund of the partial payment of \$633,567.60 that was made to your company

Yours Sincerely,  
Rachel Herraез  
Sales manager  
Debiotech S.A.  
Le Portique Av, de Sévelin 28  
1004 Lausanne Switzerland  
Phone: +41 22 548 16 70  
www.debiotech.com

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On April 16, 2013 at 04:38 PM Vanessa John <vanessajohn@praxiair.com> wrote:

Dear Herraез,

We are deeply sorry for the pain and damage this must have caused you company and we want to assure you that we are going to have your funds refunded since you have cancelled your order. We had an issue with one of the product you order, therefore caused us to slow down on production, and as a result of this we could not meet up with your company demands. We assure you that you will have your funds within five working days. Thank you for your understanding

Regards,  
Vanessa John  
Global Diversity Director  
Praxair

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From: "Rachel Herraез" [rachelherraез@debiotech.com]  
Sent: Wednesday, April 24, 2013 10:11 AM  
To: Vanessa John  
Cc: fredericneftel@debiotech.com  
Subject: NOTICE OF LITIGATION

Hello Vanessa John,

All efforts made by my company to settle this matter amicably have been unsuccessful. We have made numerous calls and also sent several emails and to date, have not had the courtesy of a call back. We have delayed legal proceedings up to this time based on your assurances that we would be paid in full by 23rd April 2013.

Please be advised that you have left us no alternative but to file a law suit immediately.

Yours Sincerely,  
Rachel Herraез  
Sales manager  
Debiotech S.A.  
Le Portique Av, de Sévelin 28  
1004 Lausanne Switzerland  
Phone: +41 22 548 16 70  
www.debiotech.com