

----- Forwarded Message -----

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Monday, May 20, 2013 9:45
Subject: YOU WILL BE HEARING FROM OUR ATTORNEY

Bill Schaeffer,

Despite our efforts to resolve your past due account, payment on this account has still not been made.

We are informing you that we have run out of patience. This matter has now been turned over to our lawyer in the United States and legal action will be introduced.

Sincerely,

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887

From: Bill Schaeffer<billSchaeffer@benco.com>
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Monday, May 13, 2013 12:42
Subject: Re: FINAL NOTICE BEFORE LEGAL ACTION

Dear Graham,

We are working on getting funds to you.

Please give us till the end of this week to make amends, we promise we will have your funds forwarded to you.

Thank you.

Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Friday, 10 May 2013, 9:40
Subject: FINAL NOTICE BEFORE LEGAL ACTION
Graham

We have repeatedly advised you of your long overdue balance in the amount of \$ 2,162,230. Since you have not made payment we have turned this matter over to our attorney and instructed them to commence suit without further delay.

There is still time, however, to avoid suit if you contact us within the next 3 working days. This will be your final opportunity to resolve matters without the expense of court proceedings.

Sincerely,

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887

From: Bill Schaeffer<billSchaeffer@benco.com>
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Tuesday, May 7, 2013 11:38
Subject: Re: NOTICE OF LITIGATION

Hello Welch,

How are you today?

I will be in a meeting for the next 2 hours, I promise to give you a call once am out to give you a proper explanation of why things have been this way.

Please do not proceed with any legal action, as we hope to resolve this matter soonest.

Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Monday, 6 May 2013, 10:36
Subject: NOTICE OF LITIGATION

Mr. Bill Schaeffer,

All of our efforts to settle this matter amicably have turned out unsuccessful. We have made numerous calls and, to date have not had the courtesy of a call back. We have delayed legal proceedings up to now base on your assurance that we would be paid in full by the end of the month.

Please be advised that you have left us no choice but to file suit against you immediately. Our

Patience has now reached its limit.

This matter is now being handled by our attorney. While I regret the necessity of this action I must advise you to govern yourself accordingly.

Regards,

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887

From: Bill Schaeffer<billSchaeffer@benco.com>
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Monday, April 15, 2013 9:33
Subject: Re: COLLECTION LETTER

Welch,

The reason for this delay is because of the economic situation of the country presently but we promise to have payments sent to your company not later than the 30th of this month.

Please bear with us as we wish to resolve this issue amicably.

Sincerely,

Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Friday, 12 April 2013, 4:24
Subject: COLLECTION LETTER

Schaeffer,

This is a reminder for the repayment of the part payment for goods that was supposed to be supplied to our company which was not. The amount of \$ 2,162,230 which is already due. We value your business and hope to keep you as a supplier. However, we do require payment according to the terms of our invoices. Please send us payment promptly.

Sincerely,

Graham Welch

Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ FREE PHONE:
+44 704 570 9887

From: Bill Schaeffer<billSchaeffer@benco.com>
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Thursday, April 11, 2013 3:28 PM
Subject: Re: CONTRACT TERMINATED

Dear Welch,

We are deeply sorry for the pain and damage this must have caused your company and we want to assure you that we are going to have your funds refunded since you have cancelled your order.

We were having troubles collecting monies owed to us and therefore caused us to slow down on production, which has resulted to not meeting up with demands.

We assure you that you would have your funds in less than 5 working days.

Thank you for your understanding.

Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Wednesday, 10 April 2013, 9:11
Subject: CONTRACT TERMINATED

Schaeffer,

It is more than a week past the delivery time and we still have not gotten the goods we ordered. I must say this is a great disappointment. We are hereby terminating the contract and demand repayment of the 50% down payment that was made by my company to yours. If we do not have funds in 5 working days you would be hearing from our lawyer.

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887

From: Bill Schaeffer<billSchaeffer@benco.com>
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Tuesday, February 12, 2013 3:03
Subject: FUNDS RECEIVED

Welch,

This is to confirm that we have received funds and also assure you that you would have your goods at record time.

Thank you

Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Monday, 11 February 2013, 14:57
Subject: Re: SALES CONTRACT AND WIRE INSTRUCTION

Schaeffer,

Find attached copy of the executed contract and proof of payments for your records.

Please start processing our order as we need those goods here at record time.

Regards,

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887

From: Bill Schaeffer<billSchaeffer@Benco.com >
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Friday, February 8, 2013 8:59
Subject: SALES CONTRACT AND WIRE INSTRUCTION

Dear Welch,

Sorry for my tardy response, I was out of the office all day and could not meet up. Find attached copy of the sales contract and wire instructions. I have already signed so

all you need do is sign and have a copy sent back to us for our records together with the wire confirmation of the down payment required to proceed.

Thank you

Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Tuesday, 5 February 2013, 10:44
Subject: Re: QUOTATION ACCEPTED

Schaeffer,

We did not get any email or contract from you as promised in your previous email.

Please have that sent soonest.

Thank you

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887

From: Bill Schaeffer<billSchaeffer@benco.com>
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Monday, February 4, 2013 9:40
Subject: Re: QUOTATION ACCEPTED

Welch,

We are glad your board accepted our quotation.

I will have a copy of our sales contract sent to you by noon today via email for signing.

Thank you once again.

Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: Bill Schaeffer<billSchaeffer@benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Friday, 1 February 2013, 8:35
Subject: Re: QUOTATION ACCEPTED

Mr. Schaeffer,

Your company's quotation has been approved by our board. So kindly have your sales contract sent to us via email or Express mail for our perusal and signing.

We look forward to working with you.

Regards,

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887

From: Bill Schaeffer<billSchaeffer@benco.com>
To: Graham Welch<grahamwelch@angliandental.co.uk>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Wednesday, January 30, 2013 11:24
Subject: Re: QUOTATION REQUIRED

Dear Welch,

Please find attached our quote. If the attached is satisfactory then we would have our contract sent to you for signing after which you can then proceed with payment.

Do not hesitate to contact us for further information you may require.

Thanks & best regards
Bill Schaeffer
Director of Marketing
Benco Dental Supply Company

From: Graham Welch<grahamwelch@angliandental.co.uk>
To: "Bill Schaeffer" <billSchaeffer@Benco.com>
Cc: Graham Welch<grahamwelch12@gmail.com>
Sent: Tuesday, 29 January 2013, 9:57
Subject: QUOTATION REQUIRED

Dear Schaeffer

We need a quotation for the items and the exact manufacturer listed below to be delivered to the United Kingdom ASAP.

(900 Pcs) AZENIC DISPOSABLE HP BX12 Manufacturer: AZENIC DHP001D (600 Pcs) INSERTS SLIM 25K SLI ASST PK3 Manufacturer: DTSPLY 79293
(3000 Pcs) AMNIOMTM TISSUE MATRIX 0.25ML Manufacturer: SUREST AG-010025 (80 Pcs) LUXATOR 1L-K1 SET Manufacturer: JS 1L-K1
(800 Pcs) RONGEUR BLUMENTHAL 6" Manufacturer: INTEGRA 22-480
(1000 Pcs) ISOLATION BLOCK DOUBLE BL CS12 Manufacturer: ISOBLK 002156 (300 Pcs) N-H CASTROVIEJO 5.50" STR Manufacturer: INTEGRA 18-1828
(1000 Pcs) ORTHO SIG CASSETTE BLU Manufacturer: HUFRIE IMORTHO8 (750 Pcs) MOUTH GAG DENHARDT Manufacturer: INTEGRA 2-154
(420 Pcs) MOUTH GAG MOLT CHILD Manufacturer: INTEGRA 63-15

We hope to hear from you soonest.

Kind regards,

Graham Welch
Managing Director
Anglian Dental
Park Farm Lane Nuthampstead Herts SG8 8LZ
FREE PHONE: +44 704 570 9887