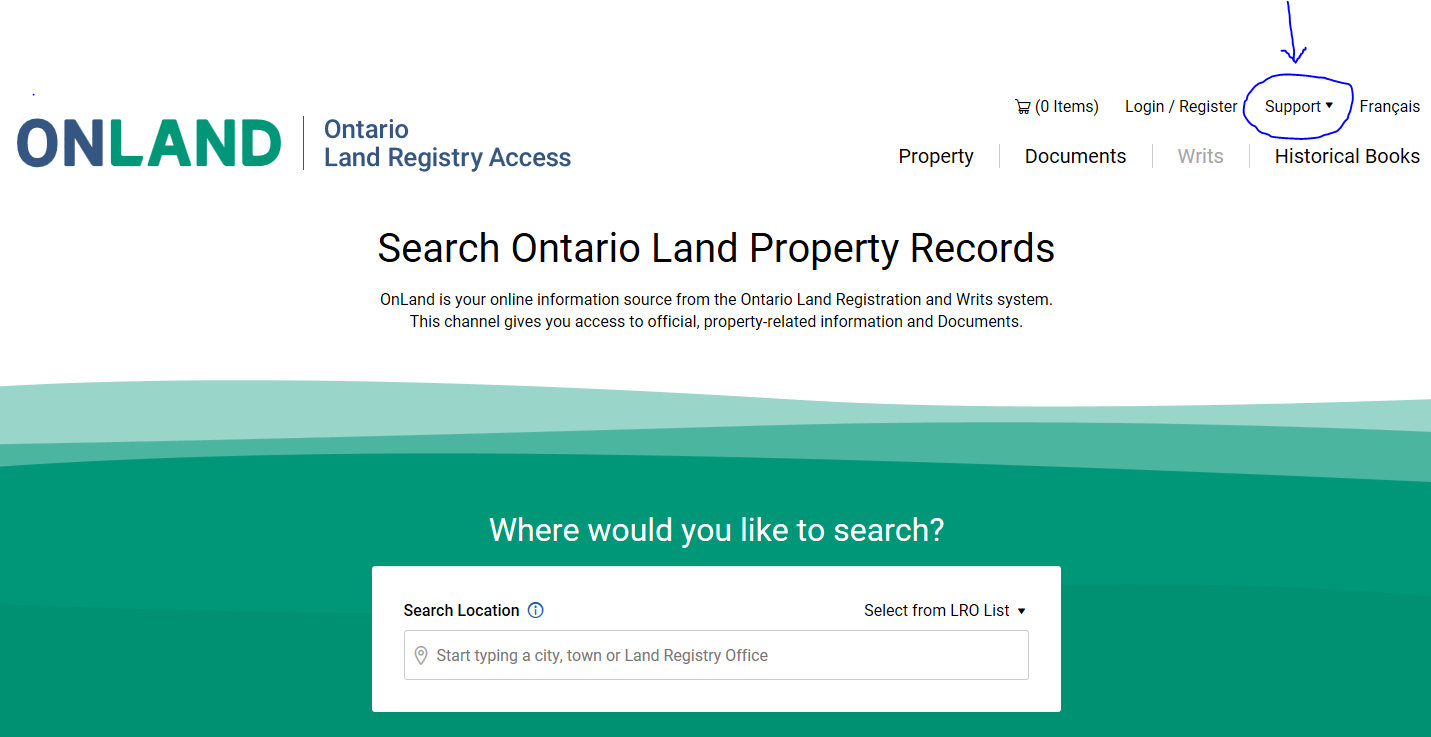
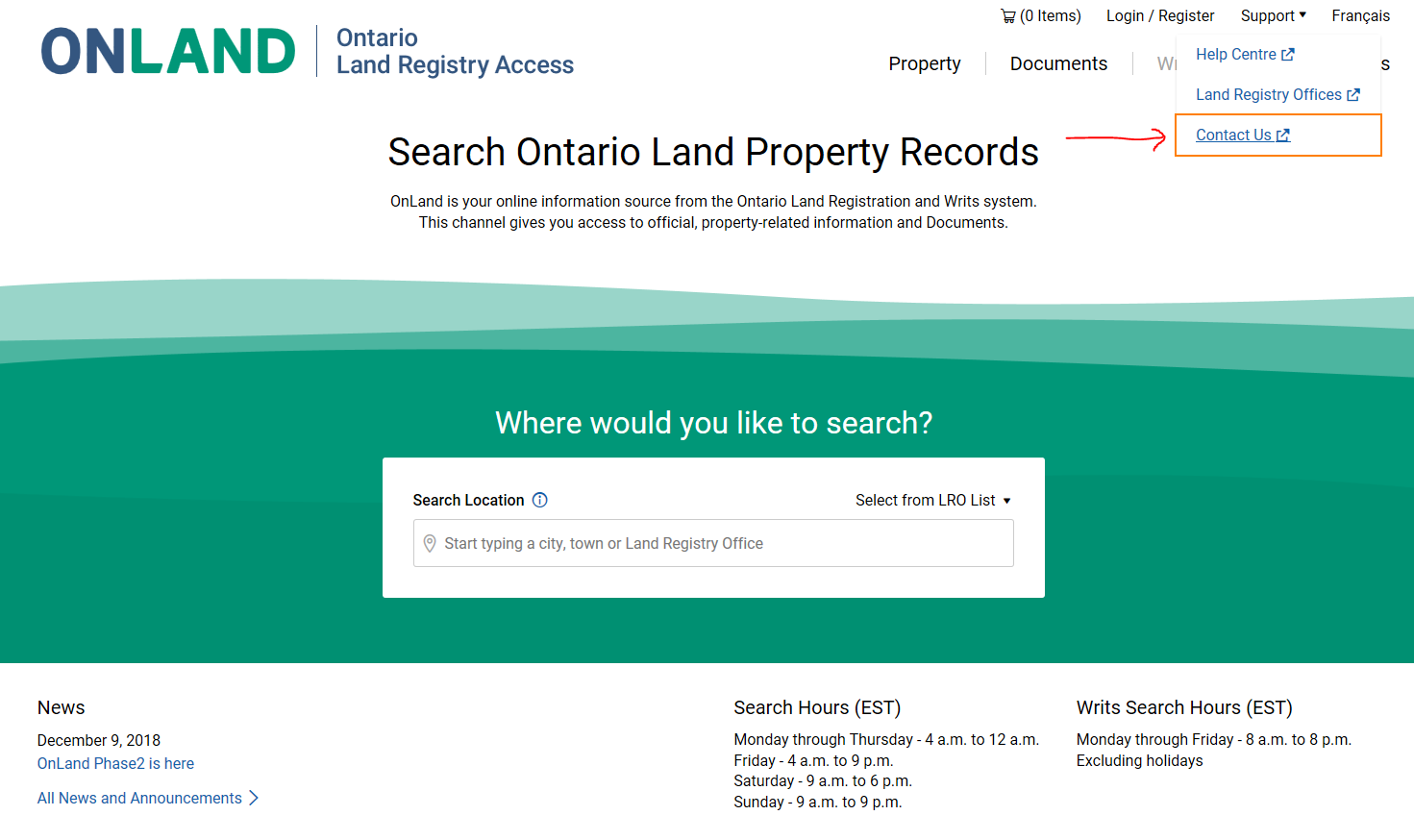
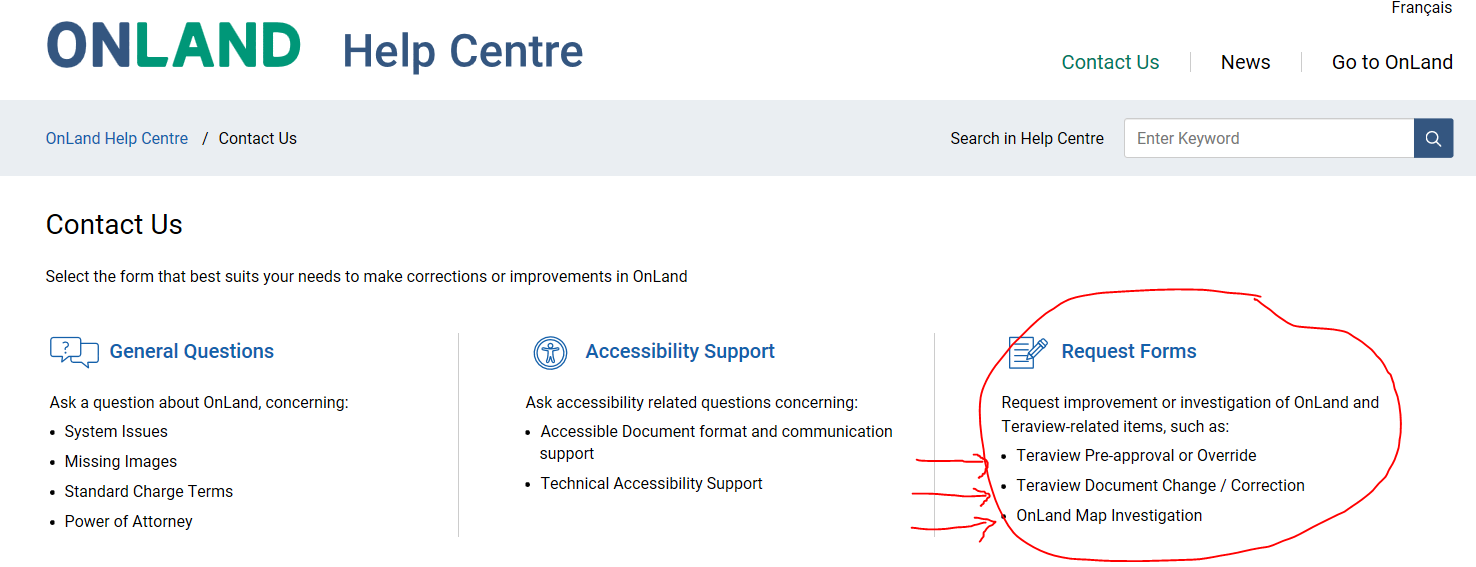
**STEP 1 – ONLAND HOME SCREEN – click on SUPPORT**

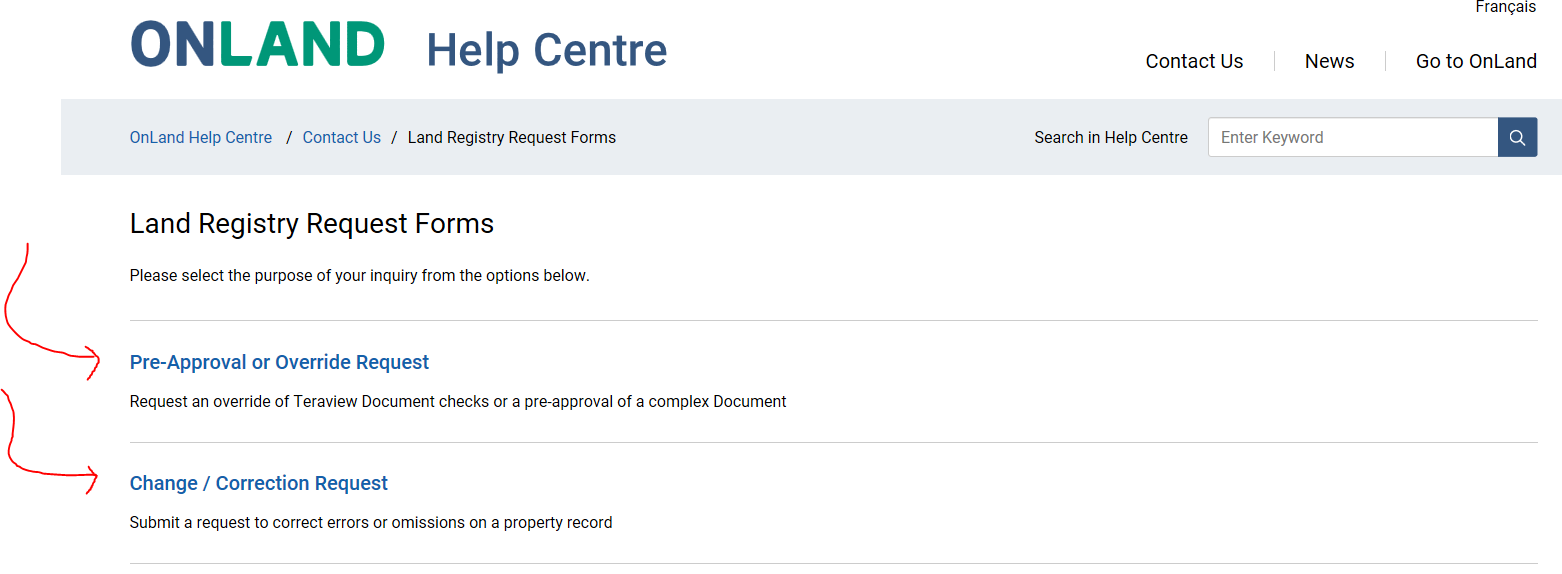
**STEP 2 – DROP DOWN MENU – CLICK ON CONTACT US**



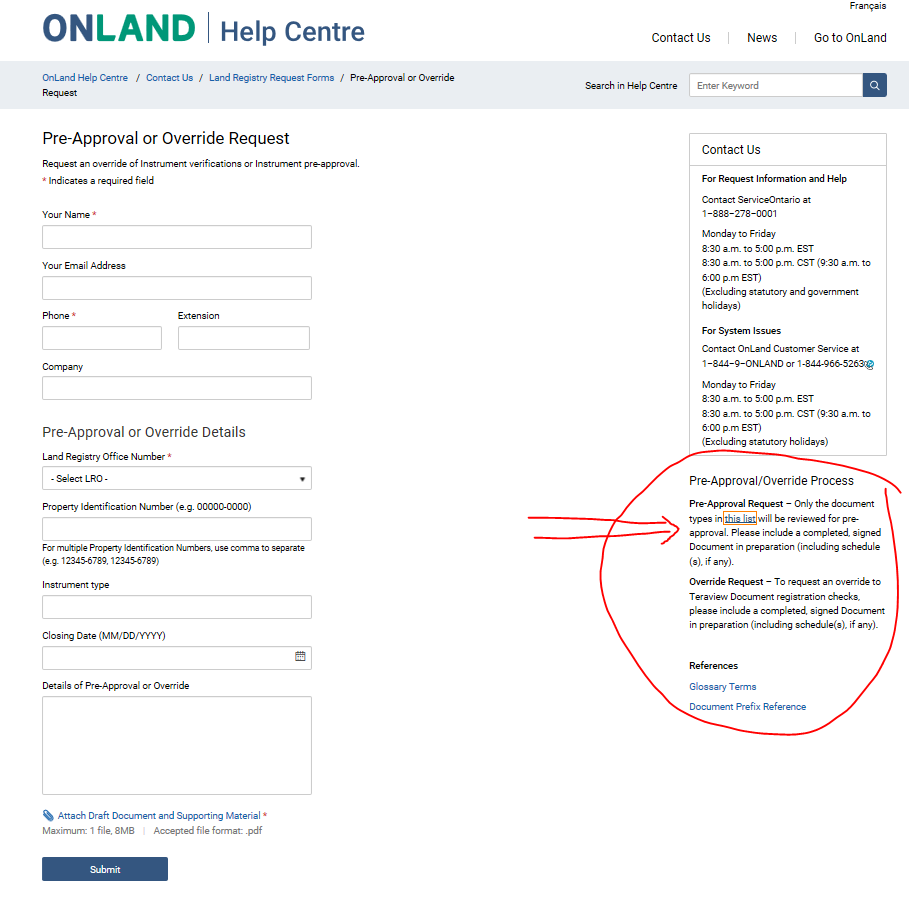
**STEP 3 – CLICK ON REQUEST FORMS LINK**



**STEP 4 – CLICK ON** PRE-APPROVAL OR OVERRIDE REQUEST OR CHANGE/CORRECTION



**PRE-APPROVAL OR OVERRIDE SCREEN**



**PRE-APPROVAL DOCUMENTS LIST:** 

**CHANGE/CORRECTION REQUEST FORM**

