

RBC Accepting Mortgage Discharges by Wire

Effective June 15 - to support COVID-19 physical distancing protocols, our Personal Mortgage and Homeline Plan Payout team is introducing a digital alternative to a cheque or draft.

Lawyers can now contact the Payout Statement Phone Team (**1-800-974-1163**) to send a wire payment instead of mailing/dropping-off a cheque or draft.

Lawyer Process:

The Payout Statement Phone team will provide lawyers with a password protected e-mail using **Secure Webmail** with:

- • Incoming wire instructions for Transit 08943 (excluding Quebec)
- • Payout and discharge instructions

The lawyer will need to reply via secured e-mail with the following documents:

- • Wire Confirmation
- • Payout Statement
- • Payout and discharge instructions (same letter that would normally accompany your cheque)
- • Form C (British Columbia only)